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| <b>Committee:</b> | <b>The Standards Committee</b>                    |
| <b>Date:</b>      | <b>3 November 2025</b>                            |
| <b>Title:</b>     | <b>The Ombudsman's Annual Report</b>              |
| <b>Author:</b>    | <b>Siôn Huws, Propriety and Elections Manager</b> |
| <b>Purpose:</b>   | <b>For information</b>                            |

### **Background**

1. The Public Services Ombudsman for Wales has published its annual report for the year **2024- 25**
2. A copy of the report is included as an **Appendix** to this report. A copy of the report, as well as an executive summary and short video, can be viewed on the Ombudsman's website (link below):

[Annual Reports and Accounts - Public Services Ombudsman for Wales](#)

### **Recommendation**

3. The Committee is asked to note the report